



## Return form

Please include this form in the package; otherwise, the package will be discarded.

\* **Customer name:** \_\_\_\_\_

Company (optional): \_\_\_\_\_

\* **Invoice number:** \_\_\_\_\_

\* **Order reference:** \_\_\_\_\_

\* **Order date:** \_\_\_\_\_

If the invoice number, order reference and order date are not included, we can still test your 123ignition, but the test and/or repair will not be covered under warranty.

\* **Phone number:** \_\_\_\_\_

\* **Email address:** \_\_\_\_\_

Quantity	Product	Return reason:
<input type="radio"/>	<b>I want to have my product tested</b>	Testing costs are <b>€25*</b> . If the product is indeed no longer operational, and you're within warranty, testing costs are refunded.
<input type="radio"/>	<b>I want my product repaired</b>	Repair costs (outside of warranty) are <b>€100*</b> for the switch version, <b>€125*</b> for TUNE USB/ TUNE+, and <b>€150*</b> for an 8 Cylinder or SM version. Products over 10 years old can no longer be repaired, only tested.
<input type="radio"/>	<b>I want a refund for an unused product</b>	Only applicable if returned <u>within 14 days</u> of the delivery date. If the product has been modified or damaged, or original packaging or accessories are missing, we will <b>not</b> refund the product.

\*Prices excluding VAT

All shipping and handling costs are for the customer.

For our warranty terms, go to <https://www.123ignitionshop.com/gb/content/3-terms-of-delivery>